

This Privacy Policy governs the manner in which Council for Third Age (C3A) collects, uses, maintains and discloses personal data collected by C3A.

This Privacy Policy governs the manner in which Council for Third Age (C3A) collects, uses, maintains and discloses personal data collected from anyone (each, an "Individual") of the <http://www.c3a.org.sg> website ("Site"). This privacy policy applies to the Site and all products and services offered by Council for Third Age.

Council for Third Age respects the privacy of our Individuals. We provide this statement to inform you of how the Company will use the personal data you submit to us. This may be through the Site, or to one of the email addresses provided on the Site, from attending our events and programmes, or otherwise. By submitting personal data to us, you are consenting to the collection, use and disclosure of the information in the manner described in this statement, as modified from time to time by us.

You have the absolute discretion to determine the type of personal data submitted, which may include personal data ("Personal Data"). The submission of your Personal Data is voluntary.

To the extent permitted under the law, all information submitted to us shall be deemed and/or remain our property which shall be free to use, for any purpose, any ideas, concepts, know-how or techniques contained in the information submitted by you. Council for Third Age shall not be subject to any obligations of confidentiality regarding submitted information except as agreed in writing by us or as otherwise required by law.

Personal Data

We may collect personal data from you in a variety of ways, including, but not limited to, when you participate in our events or programmes, participate in our surveys and interviews, when you visit our site, register on the site, subscribe to the EDM, respond to a survey through the Site and through emails, and in connection with other activities, services, features or resources we make available to you. You may be asked for, as appropriate, name, email address, mailing address, phone number. In certain cases, users of our Site may visit our Site anonymously.

Non-personal Identification Information

We may collect non-personal identification information about you whenever you interact with our Site. Non-personal identification information may include the browser name, the type of computer and technical information. Technical information may include the operating system and the internet service providers utilized and other similar information.

Web browser cookies

Our Site may use "cookies" to enhance the experience of a user of our Site. Your web browser places cookies on your hard drive for record-keeping purposes and sometimes to track information about you. Cookies can help a website to arrange content to match your preferred interests more quickly. Most major websites use cookies. We use cookies to compile anonymous, aggregated statistics that allow us to understand how persons using our Site use our Site and to help us improve the structure of our Site. We cannot identify you personally in this way. You may choose to set your web browser to refuse cookies, or to alert you when cookies are being sent. If you do so, note that some parts of the Site may not function properly.

Types of cookies that are used on our Site include:

Session cookies which are temporary cookies that remain in the cookie file of your browser until you close the browser.

Persistent cookies which remain in the cookie file of your browser for much longer (though how long will depend on the lifetime of the specific cookie).

Some of the functions of cookies include:

Session cookies: To allow you to carry information across pages of our Site and avoid having to re-enter information.

Persistent cookies: To help us recognise you as a unique visitor (just a randomly generated number) when you return to our Site and to allow us to tailor content or advertisements to match your preferred interests. Within research surveys to ensure you are not invited to complete a questionnaire too often or after you have already done so.

How we use collected personal data

We collect and use personal data including name, email address, phone number, birthdate and any other information submitted by you via online or hardcopy forms to keep you informed of relevant information, programmes, events, surveys and promotions. Each email or SMS alert we send includes a link or number to change details of your subscription or unsubscribe.

Council for Third Age may also use Users' personal data for the following purposes:

- To improve customer service
 - Personal data you provide helps us respond to your customer service requests and support needs more efficiently.
- To personalize user experience
 - We may use information in the aggregate to understand how the users of our Site as a group use the services and resources provided on our Site.
- To improve our Site
 - We may use feedback you provide to improve our products and services.
- To run a promotion, contest, survey or other Site feature
 - To send you information you agreed to receive about topics we think will be of interest to you.

How we protect your personal data

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal data, username, password, transaction information and data stored on our Site.

Some of your personal records may be kept, confidentially, on a database (eg. computerised system). You consent to Council for Third Age, our partners and our external service provider(s), where applicable, holding and processing, both electronically and manually, the data which it collects relating to you for the above purposes, the purpose of its business and complying with applicable laws, regulations and procedures.

Sharing your personal data

We may share your personal data with our affiliates, Singapore regulatory or governmental authority or any other third party where such disclosure is necessary for, or ancillary to, compliance with any applicable laws, Council for Third Age's use of your personal data for the purposes set out in this Privacy Policy, provided that such disclosure is in compliance with the data protection laws of Singapore in force from time to time.

Third party websites

You may find advertising or other content on our Site that link to the sites and services of our partners, suppliers, advertisers, sponsors, licensors and other third parties. We do not control the content or links that appear on these sites and are not responsible for the practices employed by websites linked to or from our Site. In addition, these sites or services, including their content and links, may be constantly changing. These sites and services may have their own privacy policies and customer service policies. Browsing and interaction on any other website, including websites which have a link to our Site, is subject to that website's own terms and policies.

We are not responsible for the content and privacy practices of these other websites and encourage you to consult the privacy notices of those sites.

Changes to this privacy policy

Council for Third Age has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page. We encourage you to frequently check this page for any changes to stay informed about how we are helping to protect the personal data we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

Updating personal data

To ensure correspondence is not misdirected, you must assist Council for Third Age to have your correct and up to date details on file. Should you wish to confirm, verify, modify or update your details on your personal file, you should contact Council for Third Age. Changes to personal details can only be made on a written/email instruction from you.

Withdrawal of consent to your personal data

If you would like to withdraw your consent to any use of your Personal Data, please contact our Data Protection Officer at:

Data Protection Officer, Council for Third Age

Junction 8 (Office Tower) 9 Bishan Place #10-01 Singapore 579837

Email: dataprotection@c3a.org.sg

Fax: 6258 7603

Your acceptance of these terms

For users of this Site: By using this Site, you signify your acceptance of this policy and terms of service. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

The above consents set out in this Privacy Policy shall be in addition to the purposes and disclosure that a reasonable person would consider appropriate in the circumstances.

Contacting us

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this Site, withdraw your consent, access or update your personal data in relation to any personal data previously given to us, please contact our Data Protection Officer at:

Data Protection Officer, Council for Third Age

Junction 8 (Office Tower) 9 Bishan Place #10-01 Singapore 579837

Email: dataprotection@c3a.org.sg

Fax: 6258 7603

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An initiative under the Action Plan for Successful Ageing

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 Junction 8 (Office Tower)
9 Bishan Place #10-01
Singapore 579837


[View on map](#)


 6478 5029


 6258 7603


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Hotline: 6478 5029, Mon-Fri, 9am-5pm, excluding public holidays.

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